



Frequently Asked Questions

When will I receive my equipment?

Timelines for equipment vary by vendor. Some items are kept in stock and ship immediately while others are ordered as purchases are received. Please see below for a list of estimated vendor timelines. The UDIM team will keep grant recipients up to date with any information provided from the vendor, including unanticipated high demand and equipment backorders. Orders are placed with vendors once your Letter of Agreement (LOA) is signed. Estimated timelines should be calculated from the LOA due date.

VENDOR TIMELINES

Cooler managements (all coolers) – 6 to 12 weeks

Hubert – 1-2 weeks

Nordon (breakfast carts, hot chocolate milk machines) - 2 to 3 weeks

ULINE/Global Industries – 1 week

Can I submit an application for my district?

Unfortunately, no. This is a grant based on school building. You are welcome to submit an application for each building within your district.

How do I get a status update on my equipment?

Please contact Cortney (cortney@milkmearnsmore.org) for the most current information about your equipment.

How can I see the equipment listed on the order form when I'm making my selection?

Links to equipment are provided in the [Grant Overview](#).

Will I be notified when the equipment is scheduled for delivery?

Hubert, ULine and Global Industrial provide tracking information that will be shared with you once available. Cooler Management works with schools to schedule delivery. Please provide detailed delivery information in your application. This is passed on to the vendors.

Can I change my mind about selecting equipment/options after submitting my application?

Please email cortney@milkmearnsmore.org to delete your previous application and submit a new application. New applications will be accepted until the closing date for each grant cycle.

How many schools in my district can I apply for/are eligible?

Every building in a school district is eligible to apply for the Moolah for Schools grant. If you decide to apply for multiple buildings within your district, we encourage you to communicate your prioritization preferences to the grant coordinator. Grants are approved based on funds available.

Can I apply for multiple options for the same school building?

Yes, you can apply for multiple options for the same building. We encourage you to apply for only one option as grant funds are limited. You are eligible to apply in all subsequent grant rounds for additional equipment options as long as all grant requirements are met.

I want to purchase more of the items that I was approved for, can I contact vendors directly?

Yes, please reach out to UDIM and we can provide our preferred vendor list.

Can equipment move to a different school building that received grant?

Please contact UDIM to discuss moving equipment between buildings within a district. The grant approval is tied to the building application and the signed Letter of Agreement (LOA) states that the equipment must stay at the school building for which the grant was approved.

Who should I contact for equipment malfunctions/replacement hardware?

Please contact Cortney (cortney@milkmearnsmore.org) for any issues with your equipment. Most equipment vendors provide limited time warranties as part of the purchase. Per the Letter of Agreement, the school/district will maintain full ownership of the equipment and shall have responsibility for care and maintenance for the granted equipment for their useful life.

What if my data is late or not submitted?

If you forget to submit your data, please submit as soon as possible. Data that is never submitted will impact future funding eligibility.

Our building is still not allowing external visitors, how do I complete the site visit and equipment orientation program components?

UDIM will work with your grant contact to coordinate virtual visits and equipment orientations, when necessary.